

## Feedback from people who have used our caravans

We stayed in the Caister on sea caravan, had a lovely family holiday, lovely caravan and beautiful site and surroundings. Look forward to going again. Thank you very much

Fabulous  
van perfect  
location

We had a great  
time the caravan  
was excellent

Thank you we had a great  
time at Butlins! Happy child =  
happy me !

## Contact Details



holidays@familyvoice.org



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www.familyvoice.org



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## Follow us on social media



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## Caravans



Registered Charity No. 1171389

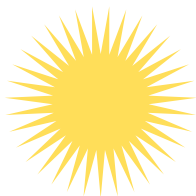
## Butlins Skegness

2 bedrooms, sleeps 6 people  
Ramp access/ fully accessible  
Doubled glazed  
Heating/ Electricity included  
Wet room  
Fully equipped kitchen  
Wristbands included  
Beds made up on arrival  
3pm Check in  
10am Check out  
£100 Refundable damage deposit to secure booking



## Haven Caister

3 bedrooms sleep 8 people  
Ramp access/ semi accessible  
Doubled Glazed  
Central heating/ electricity included  
Two bathrooms  
Fully Equipped kitchen  
Entertainment passes included  
Beds made up on arrival  
3pm check in  
10am check out  
£100 Refundable damage deposit to secure booking



## Booking & Deposit Return

Email request for information to [holidays@familyvoice.org](mailto:holidays@familyvoice.org). When emailing please request preferred dates.

If dates are available a price and further details will be supplied.

Complete and return either via email or hard copy a fully completed contract.

Pay a £100 refundable deposit at the time of making the booking. Deposits can be paid via cash, PayPal or BACs (preferred option) All details on paying the deposit will be supplied in the email we send out.

Once a deposit and completed contract are received the break request will be reserved.

The deposit is in addition to any price quoted for the cost of the break being requested.

Full payment must be received by the date specified on the contract/ email sent to you confirming your reserved break.

Once a break is paid for in full all details will be passed to Haven/ Butlins and you will receive your holiday confirmation approximately 2 weeks before the start date.

All deposits are returned subject to satisfactory inspection if the caravan and within 21 working days of the holiday end.

Deposits are refunded via BACS.

Working in  
partnership  
with;



## FAQ & Myth Busters

**Q. How much does the caravan cost?**

**A.** Prices vary according to length of stay and time of year – we only charge as much as is necessary and do not operate at a profit.

**Q. What is included in the price?**

**A.** The use of our caravans for length of stay and Butlins/Haven wristband/passes.

**Q. Can I take my dog to the caravan with me?**

**A.** Yes- you can take your dog to Haven only but you will be required to pay an additional £50 deep cleaning charge.

**Q. Can I spread the cost?**

**A.** Yes - If the holiday start date is more than 12 weeks away. Please discuss a payment plan with our administrator at the time of booking.

**Q. When is the caravan available?**

**A.** The caravans are open annually between March and October. Dates are released in January of each year and bookings are taken until there is no availability remaining.

Further FAQ on our website:  
[www.familyvoice.org](http://www.familyvoice.org)